

## Appendix A.

## Team Emergency Assessment Measure (TEAM)

**Introduction**

This form has been designed as a teamwork observational scale to assess the performance of emergency medical teams (e.g. resuscitation and trauma teams). The form should be completed by expert clinicians to enable accurate performance rating and feedback of leadership, teamwork, situation awareness and task management. Rating prompts are included where applicable. Please rate the first 11 items using the following scale and the last item using the 10 point scale.

Never/Hardly ever	Seldom	About as often as not	Often	Always/Nearly always
0	1	2	3	4

**Team Identification**

Date \_\_\_\_\_ Time \_\_\_\_\_ Place \_\_\_\_\_

Team Leader \_\_\_\_\_ Team \_\_\_\_\_

**Leadership: It is assumed that the leader is either designated, has emerged, or is the most senior – if no leader emerges allocate a '0' to questions 1&2.**

0 1 2 3 4

1. The team leader let the team know what was expected of them through direction and command
2. The team leader maintained a global perspective  
Prompts: Monitoring clinical procedures and the environment?  
Remaining 'hands off' as applicable? Appropriate delegation?

**Team Work: Ratings should include the team as a whole i.e. the leader and the team as a collective (to a greater or lesser extent).**

0 1 2 3 4

3. The team communicated effectively  
Prompts: Verbal, non-verbal and written forms of communication?
4. The team worked together to complete tasks in a timely manner
5. The team acted with composure and control  
Prompts: Applicable emotions? Conflict management issues?
6. The team morale was positive  
Prompts: Appropriate support, confidence, spirit, optimism, determination?
7. The team adapted to changing situations  
Prompts: Adaptation within the roles of their profession?  
Situation changes: Patient deterioration? Team changes?
8. The team monitored and reassessed the situation
9. The team anticipated potential actions  
Prompts: Preparation of defibrillator, drugs, airway equipment?

**Task Management**

0 1 2 3 4

10. The team prioritised tasks
11. The team followed approved standards/guidelines  
Prompt: Some deviation may be appropriate?

**Overall**

1 2 3 4 5 6 7 8 9 10

12. On a scale of 1-10 give your global rating of the team's performance

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_